



Dear Customer,

01/08/2025

Fairmilehead Office,
55 Buckstone Terrace,
Edinburgh,
EH10 6XH

Project reference:
CLOVERFIELD.PARK.INVERNESS

Taking care of your drainage system – Cloverfield Park and Meadowfield Park, Inverness

What we are doing

We wrote to you in July to let you know that Scottish Water is planning to carry out work to help reduce the risk of surface water flooding in Cloverfield Park and Meadowfield Park.

A recent pre-start environmental survey has identified a potential habitat for animals protected under the Conservation (Natural Habitats, &c.) Regulations 1994. We are planning to carry out a further nighttime assessment to ascertain if the habitats are currently occupied and have therefore had to delay the start of these essential works.

We are working closely with partner agencies and once all necessary environmental considerations are fully addressed we will be in a position to confirm a start date for the works. We apologise for the delay and any inconvenience this has caused.

There is no road closure scheduled during the work programme but there will be an increase in construction traffic for the duration of the works while materials are brought to site.

Due to limited space, tankers and vehicles will be parked at the side of the road to allow materials to be brought to site.

We have estimated these works may take six weeks to complete.

Clancy will be carrying out this work on our behalf. They will do all they can to keep disruption to a minimum.



For more details on how we
carry out this work, visit:
scottishwater.co.uk

What happens next?

- No need to worry; your water supply and drainage services from your kitchen and bathroom should not be affected by our work.
- You may notice some noise from construction equipment during these works. We are doing all we can to keep any disruption to a minimum.

Thank you for your patience and understanding while we complete these essential works. Should you require any further information, please call 0800 0778 778 quoting reference CLOVERFIELD.PARK.INVERNESS/Clancy

Yours faithfully,

Daniel Barclay
Contract Manager



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24/7 Customer Helpline free on:



0800 0778778