



# Scottish Water

Trusted to serve Scotland

## Keeping you in the picture

Protecting the natural environment in your area

### Investment in King Street and Greig Street, Inverness

Welcome to this newsletter, aimed at keeping you updated about our on-going project to improve the local sewer network. This work will help reduce the risk of sewer flooding and protect the local environment.

We are pleased to let you know that work is now complete on Duncraig Street where a 100-year-old sewer main has been renewed, and the next phase of the project is underway on King Street. The final part of the project will take place on Greig Street where we will complete repair works to the ageing sewer.



The initial project had to be extended to take in both King Street and Greig Street due to the discovery of additional issues as work has progressed and is now expected to be complete by September 2024. We would like to assure customers that our project team and regional contracting partner MacAulay Askernish are working as quickly and safely as possible to deliver this new infrastructure for our customers. (Cont.)

If you have any questions about Scottish Water and our services, please visit [www.scottishwater.co.uk](http://www.scottishwater.co.uk), or call our Customer Helpline on 0800 0778778

(Cont.) We apologise for any disruption caused whilst we complete these essential works.

Additional parking is in the process of being freed up on Duncraig Street, to allow residents to park more easily. Some restrictions will still remain to allow access for construction traffic, and traffic management will remain in place on King Street and Greig Street for the remainder of the project.

### Health & Safety - Keeping Your Children Safe

Understandably some children are drawn to construction sites as exciting places to play, but they are not playgrounds and playing on them can have fatal consequences.

While the numbers of children being killed or injured on construction sites has reduced, there is no room for complacency as even one incident is one too many.

Scottish Water is asking parents/ guardians to help us keep children safe by following the suggestions below:

- warn children against playing in dangerous areas, including building sites
- make sure you know where your children are going, and when they will be back
- encourage them to play only in safe areas such as playgrounds





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### One Community

When undertaking projects Scottish Water strives to engage with affected communities and work together as best as possible.

In April 2024 we were pleased to accept an invitation from St Joseph's RC Primary School to come and talk to the pupils at a special assembly and tell them all about what we do and the project ongoing outside their school.

The morning was a tremendous success with excellent questions asked by the pupils, and a trip to site for all following a specific safety briefing.

Thank you for having us St Joseph's!



### Further Engagement and Making Contact

We are in the process of arranging a drop-in session for local residents and business owners impacted by the work where they can meet the project team and discuss any queries they might have.

We will be in touch with the details once we have a finalised date and location.

In the meantime, should you wish to contact Scottish Water in relation to the project, you can:

Phone: Customer Helpline 0800 0778 778

Email:

[MDcommunicationmanagement@scottishwater.co.uk](mailto:MDcommunicationmanagement@scottishwater.co.uk)

When contacting Scottish Water please quote reference: Capital/5412570000/MacAulay.