

Contains Important Scottish Water Information

Project Reference

Capital/513827/CWA

Our Alliance Partner Caledonia Water Alliance will be carrying out this work on our behalf.

21st August 2025

Taking care of the water supply in your area.

What we are doing

As you may be aware, we are currently carrying out water network upgrades in your area. We are writing to provide an update regards the next section of these works on the road from Carsehead Farm to Welltree Road. This section of work will involve a full road closure along this section of the C460 to allow us to install the new water main. (See overleaf for the location of the work and details of the road closure)

When are we doing it

Work is planned to start on this section from Monday 8th September 2025 for approximately 4 weeks.

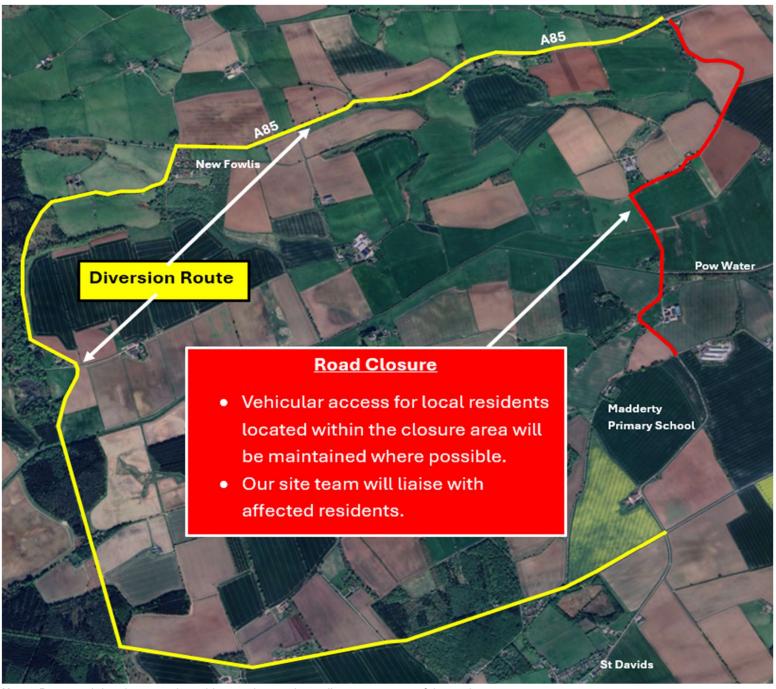
What happens next

- Works will involve mostly pipe-bursting/slip-lining (involves excavations at strategic locations along the pipe route) and some open cut replacement.
- During the works there will be a full road closure in place (see overleaf for details) to ensure the safety of both our workforce and members of the public. The road closure will run along the C460 from the junction with the A85 to the junction at Welltree Road. Local diversions will be in place during this time. Please follow all signage.
- During the road closure, vehicular access to residents' properties located within the road closure section will be maintained at all times. Our site team will liaise with any customer affected to advise and assist with access.
- We may need to turn off your water supply. If we do, we will send you further information at least 48 hours in advance, detailing the dates and times that your supply will be affected and what to do.
- During the work you may experience a change in water pressure and/or discoloured water. If this happens don't be alarmed, turn on the cold water tap in your kitchen, let the water flow slowly until it runs clear.
- Our contractor FCH Ltd will be carrying out this work on our behalf and they will do all they can to keep any disruption to a minimum.





Road Closure Location



Note: Dates and durations may be subject to change depending on progress of the work

We thank you for your patience, understanding and co-operation whilst we carry out this essential works to your water network.

Yours sincerely,

Clive Duncan

Customer Manager, Caledonia Water Alliance



If you have any special requirements during our works or would like information in an alternative format or language, please contact us.

We record all calls for quality and training purposes.