



**Scottish  
Water**  
Trusted to serve Scotland

## Contains Important Scottish Water Information

### Project Reference

Capital/513827/CWA

Our Alliance Partner Caledonia Water Alliance will be carrying out this work on our behalf.

16<sup>th</sup> December 2024

## Taking care of the water supply in your area.

### What we are doing

As you may be aware, we are currently carrying out water network upgrades in your area. We are writing to provide an update regards the next section of these works on the road from Trinity Gask to Kinkell Bridge. This section of work will involve a road closure along the C411 from Loanfoot to Kinkell Bridge to allow us to install the new water main. (See overleaf for the location of the work and details of the road closure)

### When are we doing it

**Work is planned to start on this section from Monday 20<sup>th</sup> January 2024 for approximately 6 weeks.**

### What happens next

- Works will involve mostly pipe-bursting/slip-lining (involves excavations at strategic locations along the pipe route) and some open cut replacement.
- During the works there will be a road closure in place (see overleaf for details) to ensure the safety of both our workforce and members of the public. Local diversions will be in place during this time. The official diversion route will be Kinkell Bridge to St Davids to Balgowan to Findo Gask (and vice versa). Please follow all signage.
- **We may need to turn off your water supply. If we do, we will send you further information at least 48 hours in advance, detailing the dates and times that your supply will be affected and what to do.**
- During the works you may experience a change in water pressure and/or discoloured water. If this happens don't be alarmed, turn on the cold water tap in your kitchen, let the water flow slowly until it runs clear.
- The road closure will be in place on the C411 from Loanfoot to Kinkell Bridge. There will be no vehicular access through the road closure section, however local access for residents within the road closure will be maintained. Our contractors will liaise with any customer affected as required.
- Our contractor FCH Ltd will be carrying out this work on our behalf and they will do all they can to keep disruption to a minimum.

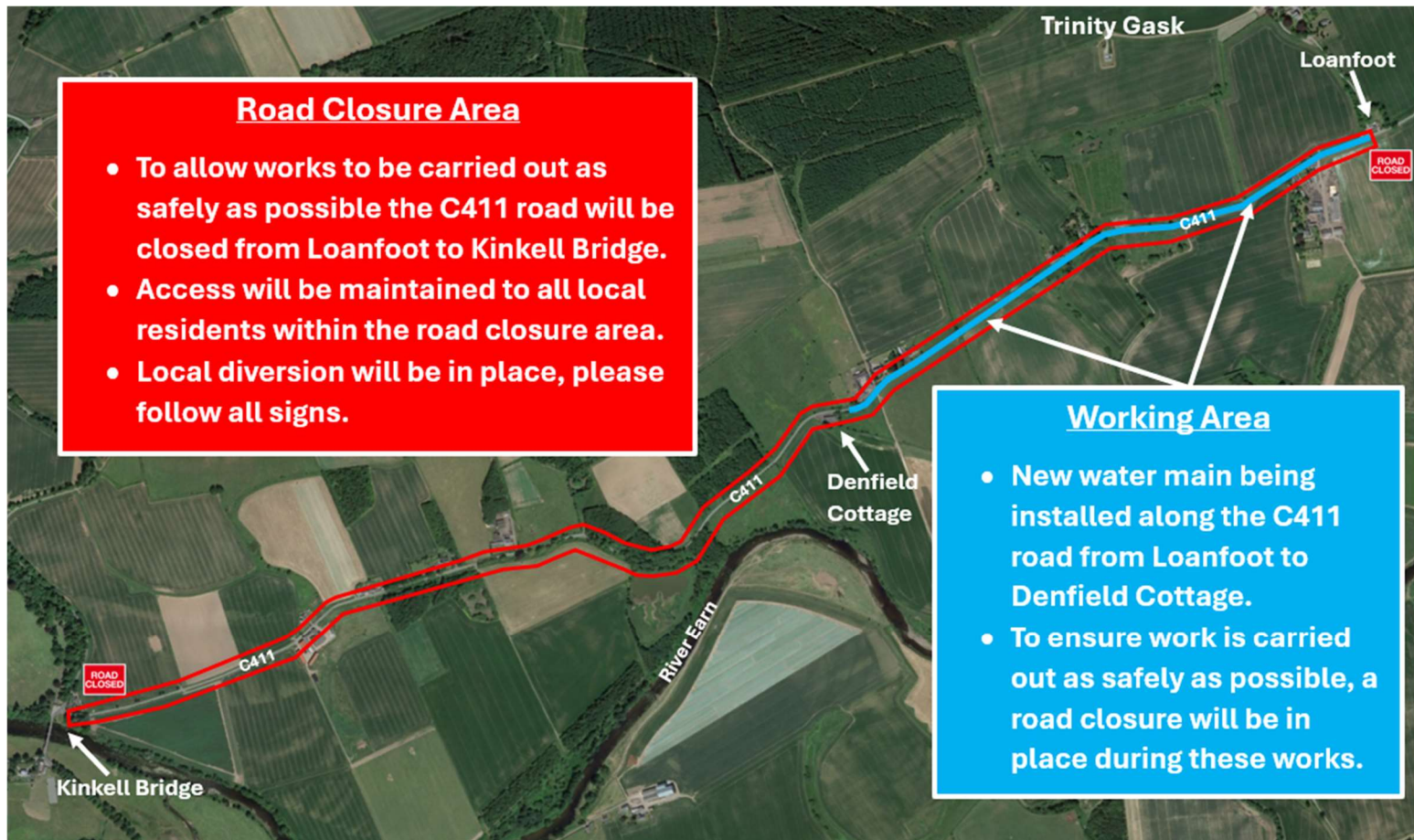


For more details on how we carry out this work, visit:

[scottishwater.co.uk](https://scottishwater.co.uk)



# Road Closure Location



**Note:** Dates and durations may be subject to change depending on progress of the work

We thank you for your patience, understanding and co-operation whilst we carry out this essential works to your water network.

Yours sincerely,

*Clive Duncan*

Customer Manager  
Caledonia Water Alliance

Visit



[scottishwater.co.uk](http://scottishwater.co.uk)

Email



[help@scottishwater.co.uk](mailto:help@scottishwater.co.uk)

Call

24/7 Customer Helpline free on:

0800 0778778

Follow us

[facebook.com/scottishwater](https://facebook.com/scottishwater)

[@scottish\\_water](https://twitter.com/scottish_water)

If you have any special requirements during our works or would like information in an alternative format or language, please contact us.

We record all calls for quality and training purposes.