

Cabinet Secretary for Environment, Climate Change and
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Roseanna Cunningham MSP



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Dame Susan Rice
Chair
Scottish Water
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Dear Susan

Thank you for submitting the Scottish Water Delivery Plan Update 2019 together with the responses from regulators. I am pleased to approve this Plan.

I am pleased to note that Scottish Water is making good progress in delivering the improvements required for the 2015-21 regulatory period and that the Board's commitment to outperform the regulatory settlement is evident.

I share the Drinking Water Quality Regulator's concerns about the dip in the overall level of regulatory compliance and hope to see an improved picture in next year's update.

I look forward to receiving the regular monitoring reports from the Output Monitoring Group on Scottish Water's progress.

Yours

A handwritten signature in black ink that reads "Roseanna".

ROSEANNA CUNNINGHAM