

Comments

Expenditure On Public Relations 1st April 2018 - 31st March 2019

122,367

Expenditure On Overseas Travel 1st April 2018 - 31st March 2019

- in connection with Scottish Water International Ltd business
- in connection with Scottish Water business

231,333

95,537

Expenditure On Hospitality & Entertainment 1st April 2018 - 31st March 2019

24,794

Expenditure On External Consultancy 1st April 2018 - 31st March 2019

5,800,331

No Of Members or Employees receiving Remuneration in Excess of £150,000

11

Statement to be included on steps taken to promote and increase sustainable growth during the financial year

The following statement is extracted from the Annual Report & Accounts for 2018/19

Always doing the right thing for Scotland. Providing ever better drinking water, implementing plans to boost water supply resilience to communities, fulfilling

our environmental obligations and reducing our carbon footprint.
(Responsible statement)

Using Scotland's natural resources and the skills of our people, Scottish Water are committed to improving our services for customers and communities while protecting and enhancing the environment of Scotland. [Extract from SR]

The story of last year would be a good story in any year. We have achieved our best-ever customer experience measure score, a water industry leading score on our overall performance measure, reduced leakage and invested £660 million, maintaining and improving waste water infrastructure in Scotland. [Extract from CE's statement]

Our £3.9 billion capital programme across the 2015-21 period has real momentum, delivering new and upgraded infrastructure that will improve water quality, customer service and the reliability of our network. Our investment is creating work for hundreds of businesses, large and small, in our supply chain, supporting thousands of jobs and contributing to Scotland's economic wellbeing. [Extract from Chair's statement]

Statement to be included on the steps taken to improve efficiency, effectiveness and economy in the exercise of SW's functions

The following statement is extracted from the Annual Report & Accounts for 2018/19

Strong fundamentals are key to any successful organisation and nowhere more so than in providers of essential services. Over the last year we have seen the benefits of good preparation, effective planning and an abundance of skill and experience. These fundamentals have enabled us to cope - and indeed prosper - in the face of extreme weather that threatened to disrupt the

services we provide to our customers. [Extracted from Chair's statement]

Over the six year period from 2015-21 £3.9 billion will be invested in managing our assets and further improvements to drinking water quality, protecting the environment and contributing to the Scottish economy. In 2018/19, the fourth year of the regulatory programme, we invested £660 million. Our average household charge is £46 lower per year than in England and Wales.

Beyond our core water and waste water services we also undertake further activities, through one of our subsidiaries, Scottish Water Horizons, which generate value to Scottish Water and create income that benefits customers either through increased investment or in helping to keep charges down. These include renewable energy schemes and working overseas to share our expertise with International Clients.[Extracted from Chair's statement]