

Meeting Agenda

Name of Meeting:	Independent Customer Group	Date:	Thursday 13th March 2025
Venue:	Skye Room, Fairmilehead	Time:	10:00 – 15:00
Attendees:	Agnes Robson (Chair), Dawn Griesbach, Lyndsey Stainton (online), Gordon Matheson, Barry Matheson, David McLeod (online in part), Philip Hogg, Sue Walker, Heather Dickson (online)		
In Attendance:	SW: Nicola Fairley, Molly Horsley, Laura Pronk		
Apologies:			

Agenda Items

Item	Description	Detail
1	Introduction	Chair's welcome Review of previous meeting minutes
2	Commanding customer support for SW's Business Plan	The Independent Customer Group heard a recap on the roles and remits of different stakeholders under the Memorandum of Understanding for customer engagement for SR27, within this the Group discussed their specific role in the process.
3	Evidence Pillar: 'SW Research update'	The Independent Customer Group heard an update on the recent research findings and probed how customer priorities were being used to inform investment scenarios.
4	AOB Date of Next Meeting: Friday 28 th March 2025	