

Meeting Agenda

Name of Meeting:	Independent Customer Group	Date:	Thursday 27th February 2025
Venue:	Skye Room, Fairmilehead	Time:	10:00 — 16:00
Attendees:	Agnes Robson (Chair), Dawn Griesbach, Lyndsey Stainton, Gordon Matheson, Barry Matheson, David McLeod, Philip Hogg, Sue Walker, Heather Dickson		
In Attendance:	SW: Nicola Fairley, Gina Bees, Molly Horsley, Elaine Hamilton, Robert Stewart		
Apologies:			

Agenda Items

Item	Description	Detail	
1	Introduction	Chair's welcome Review of previous meeting minutes	
2	Discuss Item 3	The Independent Customer Group discussed item 3 ahead of session.	
3	SR27 Investment Planning Scenario	The Independent Customer Group heard an update on the latest development of the Investment Planning Scenarios for the SR27 Business Plan. Within this the group explored the impact on service performance, compliance and long-term objectives.	
4	AOB Date of Next Meeting: Thursday 13 th March, Skye Room, Fairmilehead		