



Schedule of Rates – Meter Charges

for 1st April 2026 to 31st March 2027

This Schedule of Rates lists the standard charges for services related to water meters. The amount you will pay will depend on the size of the meter required to serve your house/dwelling and the type of installation required. The average metered household customer will typically have a 15mm or 20mm water meter installed.

Survey charges

| Description | Standard Hours | Standard Hours Abortive Visit | | Outwith Standard Hours | Outwith Standard Hours Abortive Visit |
|-----------------|---------------------------|----------------------------------|--|---------------------------|--|
| Standard Survey | £155.80 | £129.80 | | £207.20 | £172.60 |
| Complex Survey | Reasonable Costs Incurred | Reasonable Costs Incurred | | Reasonable Costs Incurred | Reasonable Costs Incurred |

Meter installation/repair/replacement charges

| Description | Meter Size | | | | | | | | | Abortive Visit |
|---|------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|----------------|
| | 15 mm | 20 mm | 25 mm | 30 mm | 40 mm | 50 mm | 80 mm | 100 mm | 150 mm | All sizes |
| Install – Above ground meter | £248.15 | £281.63 | £324.64 | £380.40 | £594.74 | £630.35 | £775.14 | £804.93 | £844.34 | £129.80 |
| Repair/Replace – Above ground meter | £232.36 | £267.19 | £309.97 | £365.96 | £571.11 | £606.38 | £750.95 | £780.74 | £820.16 | |
| ALL – Below ground meter (No dig-up) | £261.48 | £296.19 | £339.08 | £395.07 | £619.60 | £654.98 | £799.33 | £829.23 | £868.53 | |
| ALL – Below ground dig-up & rebuild chamber in verge | £946.14 | £980.74 | £1,092.72 | £1,148.71 | £1,242.89 | £1,500.45 | £1,654.98 | £1,684.77 | £2,098.54 | |
| ALL – Below ground dig-up & rebuild chamber in surfaced footpath | £1,030.57 | £1,065.29 | £1,172.00 | £1,228.11 | £1,341.55 | £1,572.34 | £1,741.21 | £1,771.11 | £2,206.49 | |
| ALL – Below ground dig-up & rebuild chamber in surfaced road | £1,211.98 | £1,246.47 | £1,358.34 | £1,414.33 | £1,535.50 | £1,766.41 | £1,947.48 | £1,977.38 | £2,417.69 | |
| ALL – Below ground, no dig-up and MSM meter in verge | £248.71 | £264.61 | £280.74 | | | | | | | |
| ALL – Below ground, dig-up & install ebco box + MSM meter in verge | £962.60 | £978.05 | £1,092.72 | | | | | | | |



Meter installation/repair/replacement charges continued

| Description | Meter Size | | | | | | | | | Abortive Visit |
|--|------------|-----------|-----------|-------|---------|---------|---------|---------|---------|----------------|
| | 15 mm | 20 mm | 25 mm | 30 mm | 40 mm | 50 mm | 80 mm | 100 mm | 150 mm | All sizes |
| ALL – Below ground dig-up & install ebco box + MSM meter in footpath | £1,047.03 | £1,062.71 | £1,172.00 | | | | | | | £129.80 |
| ALL – Below ground dig-up & install ebco box + MSM meter in surfaced road | £1,228.33 | £1,244.12 | £1,358.34 | | | | | | | |
| Repair/Replace – Above ground replace Helix 4000 mechanism | | | | | £361.70 | £369.99 | £450.84 | £483.87 | £516.35 | |
| Repair/Replace – Below ground replace Helix 4000 mechanism | | | | | £385.89 | £394.29 | £475.14 | £507.95 | £540.54 | |



Meter rightsize charges

| Description | Meter Size | | | | | | | | | Abortive Visit |
|--|------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|----------------|
| | 15 mm | 20 mm | 25 mm | 30 mm | 40 mm | 50 mm | 80 mm | 100 mm | 150 mm | All sizes |
| Above ground meter | £276.15 | £310.75 | £353.64 | £409.52 | £687.46 | £755.54 | £860.81 | £969.54 | £1,147.59 | £129.80 |
| Below ground meter (No dig-up) | £290.71 | £325.53 | £367.97 | £424.19 | £711.53 | £779.51 | £885.22 | £936.17 | £1,171.78 | |
| Below ground dig-up & rebuild chamber in verge | £1,014.22 | £1,048.71 | £1,160.58 | £1,216.35 | £1,364.28 | £1,654.65 | £1,767.53 | £1,818.70 | £2,431.02 | |
| Below ground dig-up & rebuild chamber in surfaced footpath | £1,093.62 | £1,128.33 | £1,052.35 | £1,291.04 | £1,458.12 | £1,721.61 | £1,851.51 | £1,902.46 | £2,534.15 | |
| Below ground dig-up & rebuild chamber in surfaced road | £1,279.73 | £1,314.33 | £1,426.32 | £1,482.08 | £1,656.89 | £1,920.16 | £2,059.91 | £2,111.20 | £2,750.39 | |
| Below ground, no dig-up and MSM meter in verge | £485.89 | £501.79 | £616.13 | | | | | | | |
| Below ground, dig-up & install ebco box + MSM meter in verge | £1,030.35 | £1,049.83 | £1,160.58 | | | | | | | |
| Below ground, dig-up & install ebco box + MSM meter in surfaced footpath | £1,109.74 | £1,129.45 | £1,235.05 | | | | | | | |
| Below ground, dig-up & install ebco box + MSM meter in surfaced road | £1,296.19 | £1,315.90 | £1,426.32 | | | | | | | |



Meter accuracy test charges

| Description | Meter Size | | | | | | | | | Abortive Visit |
|-------------------|------------|---------|---------|---------|---------|---------|-----------|-----------|-----------|----------------|
| | 15 mm | 20 mm | 25 mm | 30 mm | 40 mm | 50 mm | 80 mm | 100 mm | 150 mm | All sizes |
| Accuracy Exchange | £381.30 | £425.20 | £487.79 | £548.49 | £843.67 | £912.65 | £1,107.61 | £1,188.91 | £1,307.73 | £129.80 |

We will add VAT at the standard rate to any charges made.

For more information about Scottish Water and our services please call our **Customer Helpline** on **0800 0778778**.